



Arlington
Public
Schools

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Qualtrics Update for Home Instruction Parents

We apologize for the continued frustration regarding communication from our APS Qualtrics automated system.

Our IT Department is aware of this issue and is experiencing challenges filtering out HI students from the Qualtrics cache. In the meantime, it is suggested that parents/ guardians reply "stop" to any text messages they are receiving from Qualtrics, which will stop the delivery of these messages. Unfortunately, parents/ guardians of HI students will still receive the emails. Parents/ Guardians of HI students do not need to respond to these messages and are encouraged to ignore them. Instructional Technology specialists suggest families try to adjust their spam filter to address this issue.