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Virtual & In-Person Care

Meet
Ladawana Crawford
DNP, FNP-BC,
your onsite provider.



Walk-ins Welcome!

Location:

Syphax Education Center 2110 Washington Blvd #443 Arlington, VA 22204

Times:

Monday / Tuesday / Wednesday: 11am-5pm

Thursday / Friday: 8am-2pm







APS employees* can book:

Primary Care Services

- Preventive wellness exams
- · Chronic disease management
- Behavioral health conditions
- Specialty care coordination and more!

Other Support Services

- Vaccinations
- · Acute care for colds, flu, allergies, and minor injuries
- · General guidance, referral assistance, and more!

Making an appointment is easy

- Scan QR code to register
- **Email to book an appointment** APSclinician@CloseKnitHealth.com



SCAN TO GET STARTED

CloseKnit is a registered Trademark owned by, and is the trade name of, Atlas Health, LLC. Atlas Health, LLC corporate umbrella of companies. *Must be enrolled in an APS health insurance plan to be eligible.





Your Healthcare Anywhere Team

Welcome to virtual-first personalized care.

From urgent needs to long-term wellness, your team of licensed providers are here for you.

Get started in two easy steps.

- Register for CloseKnit
- 2 Book an apppointment



SCAN TO GET STARTED









The care you need when you need it.

Primary Care (ages 18+)

- Preventive care to help you achieve your long-term health goals
- Chronic care and disease management
- A dedicated Health Guide to help you navigate the healthcare system
- Answers to your billing and benefits questions

Urgent Care (ages 2+)

- 24/7 access to licensed providers
- Open on weekends and holidays
- Treatment for common illnesses and minor injuries
- Average wait times under 30 minutes

Behavioral Health (ages 2+)

- Behavioral health counseling with licensed therapists
- Psychiatry services including medication management
- · Guided and personalized programs tailored to you
- Private 1-on-1 support over phone or video

Nutrition Services (ages 5+)

- Insurance-covered services with a Registered Dietitian
- Personalized, evidence-based nutrition plans
- Continuous nutrition guidance available
- One-time Q&A sessions available

New Parent Support

- · Connect with expert lactation consultants
- Help with issues such as feeding, pumping, latching, and more
- Breastfeeding tips and resources for new moms & dads

Am I eligible?

There are only two requirements for registration:

- 1. Adults 18+ can sign up (dependents ages 2-17 can be added to your account)
- 2. Must have a CareFirst BlueCross BlueShield health plan, including CareFirst Medicare Advantage and CareFirst Commnity Health Plan Maryland (some exclusions apply)





SCAN TO GET STARTED





CloseKnit and APS Wellness Center Service and Cost Guide

With the APS Wellness Center and CloseKnit, you have convenient access to advanced primary care, including preventive care, disease management, and health consultation. The center is staffed with a Family Nurse Practitioner who is dedicated to getting to know you and supporting the healthcare needs of you and your family. The APS Wellness Center offers almost all services at no cost to you.

Additionally, CareFirst BlueCross BlueShield (CareFirst) and CloseKnit provide virtual services for APS CareFirst members (employees and family) for urgent care, therapy, psychiatry, and nutrition.

*Costs shown, including the \$0 copay, are specific to APS CareFirst BlueCross BlueShield medical insurance members. For all APS employees, regardless of insurance coverage, health consultations and general guidance are free. See below for examples.



\$0 copay for in-person or virtual Wellness Center visits*

Wellness Center Service	Description	Cost
Health Consultation and Guidance	Help understanding your medical benefits	FREE
	Dedicated support from a full Care Team, including a Health Guide to help you receive the care you need	FREE
	Education on topics including preventive care and disease prevention	FREE
	Help understanding new healthcare recommendations such as vaccines	FREE
	Guidance on general health-related information and commonly asked questions such as: • Why can't young children take cold medications? • Can the flu shot cause the flu? • Should everyone take a multivitamin? • When should I seek care for a persistent issue?	FREE
	Guidance for helping family members with general-health related questions	FREE





Service	Description	Cost	
Preventive Care	Annual wellness visit* One visit per year Comprehensive review of personal, social, and family health history Physical examination Discussion and referral for recommended screenings Immunization recommendations Personalized plan for better overall health, including lifestyle changes	FREE	
	Standard recommended preventive immunizations* • Flu vaccine • Tetanus vaccine	FREE	
Sick and Urgent Care	Examples of visits include: Cold, flu, and COVID-19 Sinus infection Headache and migraines Urinary Tract Infection (UTI) Skin concerns such as rashes Minor injuries such as a sprained ankle Back pain Fatigue	\$0 copay	
Disease Management	Convenient care, education and support for a variety of conditions including high-blood pressure, diabetes, depression and anxiety, asthma and more.	, FREE	
	Chat with Nurse Practitioner on progress such as keeping blood pressure controlled	FREE	
	Chat with Nurse Practitioner on medication side effects	FREE	
	Chat with Nurse Practitioner to share and review lab results	FREE	
	Disease specific educational seminars	FREE	
	Coordination of specialty care	FREE	
	Visits to review and discuss treatment plan, adjust medication, prescribe new medication or order lab tests	\$0 copay	
Workplace Injuries	• Cuts with the A provide in	CloseKnit will work with the APS team to provide information for employees to submit	



For questions about your medical benefits coverage, call or email Chatia Holmes or call CareFirst Member Services.

^{*}Annual wellness visit and standard preventive immunizations are covered at 100% with the APS CareFirst BlueCross BlueShield medical insurance. Patients who wish to discuss other medical problems or concerns will be directed to schedule a separate visit.